San Gabriel County Water District

Autumn 2025 Newsletter

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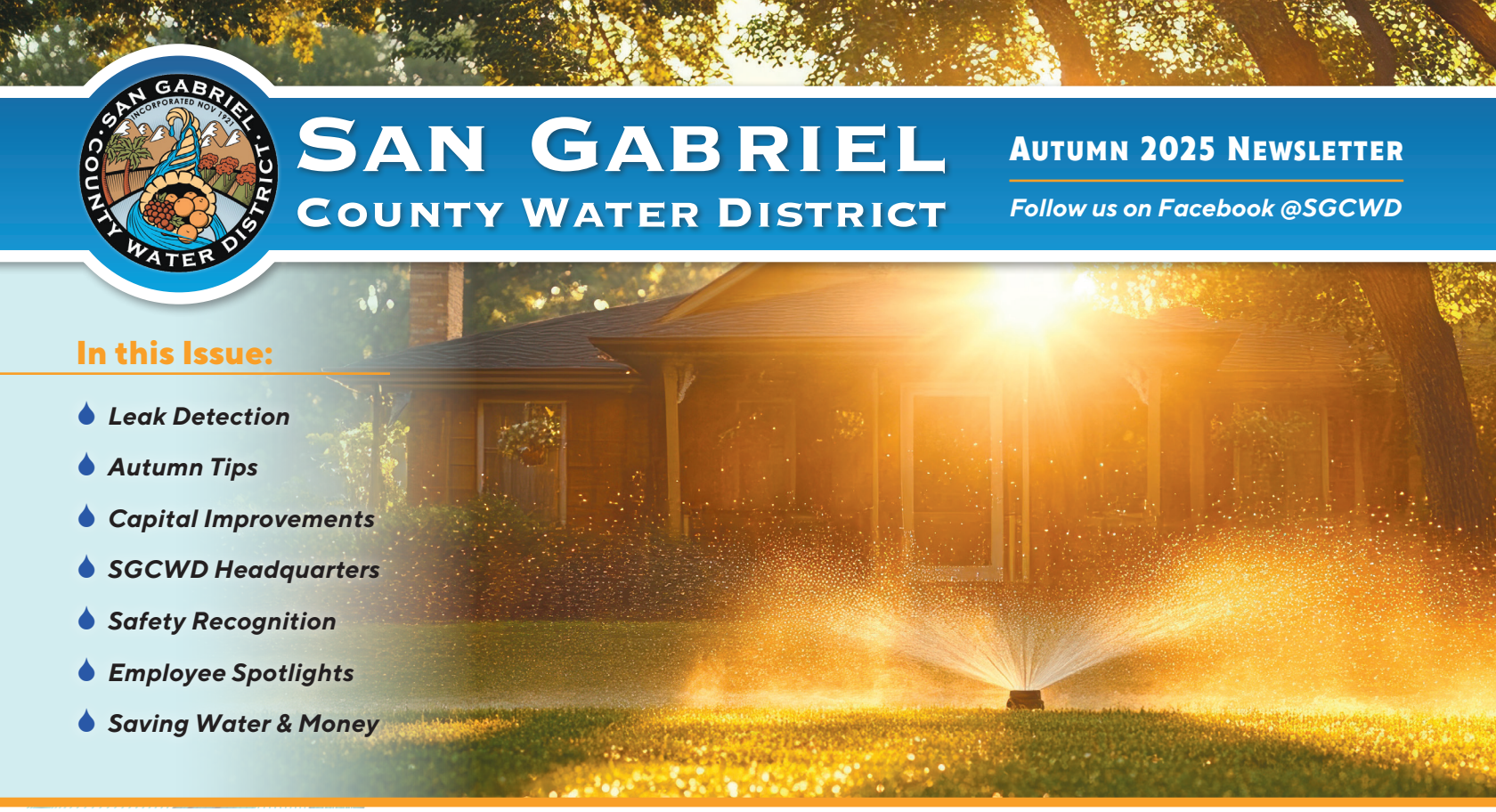

In this Issue:

- *Leak Detection*
- *Autumn Tips*
- *Capital Improvements*
- *SGCWD Headquarters*
- *Safety Recognition*
- *Employee Spotlights*
- *Saving Water & Money*





FALL INTO WATER-WISE HABITS: MAKE EVERY DROP COUNT THIS SEASON

After the hot, dry summer season, fall brings a welcome change to the San Gabriel Valley. With cooler days and a bit more moisture in the air, it's the perfect time to take a fresh look at your outdoor water use.

To help you make smart, water-wise decisions this season, we've rounded up some tips for smart indoor and outdoor water use. **These simple changes can help you reduce waste, save money, and contribute to long-term conservation.**

SMART OUTDOOR WATER USE

Adjust Watering Schedules
Cooler temperatures and shorter days mean your plants need less water. Consider watering in the early morning to reduce evaporation.

Inspect Irrigation Systems
Check sprinklers for leaks and adjust spray patterns to avoid overwatering.

Maximize Rainfall
While Southern California doesn't see much rain, you can make the most of what we get by directing plants to capture runoff and installing a rain barrel for later use.

SMART INDOOR WATER USE

Check For Leaks
With the holidays approaching, ensure faucets, toilets, and indoor plumbing are in good shape before guests arrive.

Install Water-Saving Fixtures
Take advantage of seasonal rebates on dual-flush toilets, low-flow showerheads, and high-efficiency appliances.

Monitor Your Usage
Track water consumption through SGCWD's customer service page, where you can also review and pay your bill online.

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PIPELINE TO PROGRESS: CAPITAL IMPROVEMENTS

At San Gabriel County Water District, we are dedicated to building a resilient and reliable water system for our community. Each year, we invest in capital improvement projects to maintain and upgrade infrastructure for years to come. Here's a look at some of the latest developments and what's on the horizon.

RECENTLY COMPLETED PROJECTS

Pipeline Upgrades: We recently replaced several sections of our mainline pipes, improving water pressure, reducing maintenance costs, and minimizing the risk of unexpected service disruptions. By using durable materials, these upgrades help ensure the long-term reliability of our system.

Advanced Metering: SGCWD has implemented smart meters that allow for remote readings and early leak detection, helping us better serve customers through more accurate billing and efficient leak management.

FUTURE IMPROVEMENTS

Expansion of Infrastructure: In the coming months, we'll be expanding and upgrading our infrastructure to keep up with growing demand and ensure safe, reliable water for all residents.

Upcoming Well Upgrades: Regular well refurbishments are also planned to improve efficiency and water quality across the district.

New Treatment Plant: Construction begins in October on a new $6 million facility that will treat water from the District's wells to improve drinking water quality for the community.

I-10 Undercrossing: A new $2 million water main will be built beneath the I-10 freeway to strengthen our distribution system and improve reliability.

These improvements highlight SGCWD's ongoing commitment to delivering top-quality water service for our community. By investing in these projects today, we are preparing for a sustainable future.

TURNING OVER A NEW LEAF AT SGCWD HEADQUARTERS

Our infrastructure updates aren't just happening underground. You may have noticed some changes at our office on Grand Avenue, where we are transforming our front landscaping. The project is an opportunity to address potential safety concerns while showcasing water-wise solutions.

A Greener, Safer Design: Several aging trees in front of our offices had started to deteriorate, posing potential hazards. We replaced them to create a safer environment for both visitors and staff.





Our updated landscaping features a variety of drought-resistant plants and native trees that thrive in the San Gabriel Valley's climate. These water-wise plants showcase sustainable gardening at its best, using less water while supporting our conservation goals. Stop by our new garden for inspiration and see firsthand how beautiful drought-tolerant landscaping can be.

To explore a list of drought-resistant plants and learn about available water rebates, visit sgcwd.com/water-use-efficiency

SAFETY AT SGCWD EARNS RECOGNITION



San Gabriel County Water District has been awarded the President's Special Recognition Award from the Association of California Water Agencies Joint Powers Insurance Authority (ACWA JPIA) for outstanding safety practices. This recognition from our insurance provider commends our low number of workers' compensation, property, and liability claims.

Our strong safety record brings direct benefits to the community through lower operating costs that help maintain affordable water rates. By implementing safer work practices, we've improved service reliability and reduced disruptions from preventable incidents. These lower insurance rates translate to direct savings for our customers.

The honor continues a tradition of excellence at SGCWD, which has received the ACWA JPIA President's Special Recognition Award in each of the three categories since 2014. Our team continues to implement new safety protocols and training programs to protect both employees and district resources, ensuring we maintain these high standards of safety and efficiency.

"This recognition reflects the hard work of all our employees,"

Casey Feilen,
Assistant General Manager

MEET YOUR SGCWD TEAM

At San Gabriel County Water District, our success in delivering reliable, high-quality water service starts with our dedicated team members. While you might not see them every day, these professionals work tirelessly behind the scenes to maintain our infrastructure, ensure water quality, and respond quickly to community needs.

This month, we're proud to introduce you to two of the dedicated professionals whose commitment to excellence helped earn SGCWD the ACWA JPIA President's Special Recognition Award:



Anthony Piscopo

Distribution Lead Person
Time with District: 20 years

Job duties: I am a foreman on a four-man maintenance and emergency crew. I schedule all maintenance and system construction jobs for our crew and respond and handle all emergency issues in the district that come our way.

Favorite part of the job: My favorite part of my job is when a planned out average day is interrupted by a main break or hit fire hydrant. I feel that is when I am most engaged and confident in my work during these times.

Interesting facts about me: Outside of work, I've been fortunate to work with and mentor some of the greatest skateboarders of our time and help develop a thriving skateboard community in my hometown of Covina California.

Highlights of Working at SGCWD: This is first and foremost, my job, but when it comes to memories of work, I think of laughing and learning, I think of memories of coworkers, weddings, and achievements, and passing of loved ones as well as the many births of new children, but a true stand out memory is the fact that I was welcomed into this district by the management we currently have now and groomed and mentored inside and outside of work to the man, I am now.

Lastly, I have done my best to pay that all forward to the co-workers who have come aboard after me. I am forever grateful for the position I have held with the San Gabriel County Water District.



Patrick Rowland

Water Quality Specialist
Time with District: 21 years

Job duties: The Water Quality Specialist is responsible for making sure that San Gabriel County Water District is staying in compliance with state and federal drinking water regulations. We monitor the water supply by taking over 1,000 samples annually and monitor the disinfection of our 6 wells that produce the district's water supply. Working with Jim Jenkins, our Production Lead and Jared DiBenedetto, our Production Operator, we compile a lot of information that goes into our reports such as the State Water Resource Control Board Report, the Main Basin Report and the Raymond Basin Report to name a few. I also work on many other projects to keep the water flowing.

Favorite part of the job: I'm a project guy. I enjoy working with my hands. I have recently assembled a couple of our nitrate analyzers which require a lot of plumbing to make them work. I also enjoy other projects that involve working with my peers.

Interesting facts about me: I love the outdoors. In my early days, I surfed, mountain biked and skateboarded. I recently got into off-roading, and I like to incorporate that with one of my other favorite activities, camping. As a resident of the City of Glendora, I served on the Water Commission for 6 years. Most of all I enjoy my family, which consists of my wife and our 3 daughters.

Highlights of Working at SGCWD: I have been blessed to have met and worked with some amazing people who care and support each other. Often you hear people complain about their job or the people they work with. I feel I am fortunate as I look at my career at SGCWD because I know that I work at a good district, with great people. For the past few years, we have been doing team-building activities and I am looking forward to our next team-building adventure like Top golf or bowling again!



SAVE WATER, SAVE MONEY

Did you know you can get money back for making water-wise improvements? Metropolitan Water District of Southern California offers San Gabriel County Water District customers rebates for both home and business upgrades.

Indoor rebates are available for high-efficiency toilets and ENERGY STAR® washing machines, while outdoor savings include turf replacement, smart irrigation controllers, and rotating sprinkler nozzles. Business customers can access similar programs plus custom rebates for larger projects. The amount of money available varies depending on the scope of the project and the resulting water savings.

Ready to start saving? Visit www.SoCalWaterSmart.com to view current rebate amounts and submit your application. Many customers see significant savings within the first year.

SAN GABRIEL COUNTY WATER DISTRICT

AUTUMN 2025 NEWSLETTER

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ABOUT SGCWD

Since 1921, San Gabriel County Water District has grown from serving a small community to becoming a vital resource for over 45,000 residents across San Gabriel, Rosemead, and Temple City. Our commitment to reliable, high-quality water service is supported by robust infrastructure and sustainable practices. This infrastructure, combined with our dedicated team, ensures we can meet our community's water needs today while planning for tomorrow.

9,693
WATER CONNECTIONS

3
RESERVOIRS

2,680 acres
SERVICE AREA

12.8 million-gallon
STORAGE CAPACITY

6 active wells
SOURCE OF SUPPLY

82 miles of water
MAINLINES

PLANNING FOR OUR WATER FUTURE

As your water provider, San Gabriel County Water District regularly updates its long-term water strategy through our Urban Water Management Plan (UWMP). Required by the state every five years, this comprehensive plan ensures we can meet our community's water needs today and well into the future.

Our current plan, completed in 2020, addresses key areas including:

- Water supply reliability
- Conservation strategies
- Drought response planning
- Infrastructure improvements
- Emergency preparedness

While we continue implementing strategies from our 2020 plan, we're already looking ahead to our 2025 update. This helps us make smart decisions about water resources, especially during challenging drought conditions, ensuring reliable service for generations to come.

If you would like to learn more about how we're planning for our water future, visit www.sgcwd.com to view the complete Urban Water Management Plan.